Freeform Search

	MC Day Count D. Historian F. H. Tout Database	<u>.</u>
	US Pre-Grant Publication Full-Text Database	
	US Patents Full-Text Database	
	US OCR Full-Text Database	·
Database:	EPO Abstracts Database	
	JPO Abstracts Database	
	Derwent World Patents Index	
	IBM Technical Disclosure Bulletins	_
	L13 not 10	
Term:		
Display:	Documents in Display Format:	CIT Starting with Number 1
Generate:	O Hit List @ Hit Count O Side by S	Side O Image

Search: Clear Interrupt

Search History

DATE: Sunday, January 16, 2005 Printable Copy Create Case

Set Name side by side	Query	Hit Count	Set Name result set
DB=l	PGPB; PLUR=YES; OP=ADJ		
<u>L14</u>	L13 not l10	10	<u>L14</u>
. <u>L13</u>	L12 same session	11	<u>L13</u>
<u>L12</u>	L11 same behaviour	58	<u>L12</u>
<u>L11</u>	(contact or call or service) near2 (center or system or service)	47637	<u>L11</u>
<u>L10</u>	L9 same behaviour	4	<u>L10</u>
<u>L9</u>	L8 same session	1408	<u>L9</u>
<u>L8</u>	(customer or consumer or user or client or participant or subscriber or person or individual) near30 (agent or representative)	31398	<u>L8</u>
DB=0	USPT; PLUR=YES; OP=ADJ		
<u>L7</u>	L6 same behaviour	1	<u>L7</u>
<u>L6</u>	L5 same session	930	<u>L6</u>
<u>L5</u>	(customer or consumer or user or client or participant or subscriber or person or individual) near30 (agent or representative)	42786	<u>L5</u>

<u>L4</u>	L2 same (agent or representative)	4	<u>L4</u>
<u>L3</u>	I2 same session	0	<u>L3</u>
<u>L2</u>	L1 same behaviour	49	<u>L2</u>
L1	(contact or call or service) near2 (center or system or service)	85886	L1

END OF SEARCH HISTORY

Freeform Search

DATE:	Sunday	January 16, 2005	Printable Copy	Create Case
			Search Histor	ry /
		Searc	n Cléar	Interrupt
		O Hit List @ Hit C	-	,
,	Display:	Documents in	n Display Format:	Ti Starting with Number 1
•	Term:	14 same (web or internet)	
		Derwent World Patents I IBM Technical Disclosure		
•	Dalabase:	JPO Abstracts Database		
	Database:	US OCR Full-Text Data EPO Abstracts Database		
		US Patents Full-Text Da	atabase	
		US Pre-Grant Publication	n Full-Text Database	7

Sat		•			
<u>Set</u> Name	Query			Hit	<u>.s</u>
side by				Count	Na

DB=USPT; PLUR=YES; OP=ADJ			
<u>L5</u>	14 same (web or internet)	47	<u>L5</u>
<u>L4</u>	13 same session	127	<u>L4</u>
<u>L3</u>	12 same (customer or consumer or user or client or participant or	1645	<u>L3</u>

<u>L3</u>	subscriber or person or individual)	1645	<u>L3</u>
<u>L2</u>	1 same (representative or agent or sale)	2616	<u>L2</u>
L1	(contact or call or service) adi2 (center or system)	42147	11

END OF SEARCH HISTORY

side

result set

=>

(FILE 'HOME' ENTERED AT 18:27:21 ON 16 JAN 2005)

FILE 'COMPENDEX, COMPUAB, COMPUSCIENCE, DPCI, ELCOM, INSPEC' ENTERED AT 18:30:00 ON 16 JAN 2005

FILE 'COMPENDEX, COMPUAB, COMPUSCIENCE, DPCI, ELCOM, EPFULL, INSPEC' ENTERED AT 18:30:16 ON 16 JAN 2005

L1	25999	S (CONTACT OR CALL OR SERVICE) (2A) (CENTER OR SYSTEM)
L2	163	S L1(100A)BEHAVIOUR#
L3	8	S L2(100A)(AGENT# OR REPRESENTATIVE# OR SALE#)
L4	21477	S (CUSTOMER# OR CONSUMER# OR USER# OR CLIENT# OR PARTICIPANT# O
L5	279	S L4 (50A) SESSION#
L6	1	S L5(50A)BEHAVIOUR#

STN Search